

# **Woodbury basic needs assessment**

*A study for Woodbury Community  
Foundation*

**D E C E M B E R 2 0 0 9**

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**December 2009**

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Finally, we would like to thank all of the Woodbury residents who completed a survey for this study – without them this report would not be possible.

# Background

National research conducted in 2008 by the Northwest Area Foundation<sup>1</sup> found that more than two-thirds (71%) of Americans worry that their income won't pay the bills, more than half (56%) say their local economies are only fair or poor, and over three-quarters (79%) believe that attracting and keeping businesses that offer good paying jobs should be a priority for their local elected officials. Woodbury is no exception. Unemployment and job loss are at the highest levels in years. Woodbury's food shelf is feeding 30 percent more people now than a year ago. Family violence, health problems, drug and alcohol abuse, and mental illness are issues faced by Woodbury families every day.

Woodbury Community Foundation is a nonprofit organization founded in 2003. The mission of the Foundation is to connect people and organizations with causes that matter to strengthen the community for the benefit of all. The Foundation helps build collaborations and reduce redundancies to better serve the residents of Woodbury with the utmost of compassion and efficiency. Their vision is to ensure that Woodbury is a premier place to live, work, and play. The goals of Woodbury Community Foundation are to:

- Promote philanthropy to build a culture of giving within Woodbury and provide stewardship of permanent community resources;
- Build bridges between local government, nonprofits, and businesses;
- Provide community leadership by convening others around key topics;
- Act as a catalyst for change to improve Woodbury and inspire and engage its citizens; and
- Fund nonprofits that serve the residents of Woodbury in the areas of human services (food programs, housing, mental health, and abuse shelters), arts/culture, and the environment.

To ensure the Foundation is utilizing resources and leveraging partnerships effectively and efficiently, this basic needs assessment was conducted by Wilder Research to examine the strengths and challenges faced by Woodbury residents.

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<sup>1</sup> "Community Perspectives on Poverty – Results from a National Study," Lake Research Partners on behalf of the Northwest Area Foundation, 2008, downloaded from: [http://programs.nwaf.org/pr/nwaf/info/document/2008\\_National\\_Executive\\_Summary.pdf](http://programs.nwaf.org/pr/nwaf/info/document/2008_National_Executive_Summary.pdf).

# Study methods and participant characteristics

Wilder Research was hired by the Woodbury Community Foundation to conduct this study, which includes a mailed survey of Woodbury residents. This report also includes some secondary data that was obtained from many sources including: surveys that were conducted by Decision Resources in 2007 and 2009 for the City of Woodbury,<sup>2</sup> the U.S. Census Bureau,<sup>3</sup> Washington County, and other official sources.

Wilder Research collaborated with the Basic Needs Task Force to develop a survey instrument to measure the basic needs and current use of services and community resources among residents. (See the Appendix for the complete survey instrument.) Woodbury Community Foundation identified organizations that donated in-kind support for the graphic design, printing, and mailing of the surveys.

Wilder Research purchased a list of 4,000 randomly selected residential addresses in Woodbury from a survey sampling vendor. One survey was sent to each sampled address. Any adult who lives at the sampled address was eligible to complete the survey. Completed surveys were returned to Wilder Research using an enclosed postage-paid business reply envelope.

All respondents were invited to complete the entry form on the last page of the survey to be entered in a drawing for several prizes donated by local businesses as an incentive for completing the survey. The drawing was held in December 2009.

A total of 938 residents completed the survey for a response rate of 23.5 percent, with a sampling error of 3.2 percent or less. (This is based on the total number of households in Woodbury – 21,771.)

The following table illustrates the demographic characteristics of survey respondents and the entire population of Woodbury.

It is important to note that not all survey respondents answered all questions. The percentages reported throughout this report were calculated based on the total number (N) of respondents who provided answers to each particular item.

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<sup>2</sup> The results from these surveys are available on the City of Woodbury's website. Wilder Research makes no claims about the validity or reliability of this survey data.

<sup>3</sup> Data for Woodbury, Minnesota, was downloaded from the U.S. Census Bureau's American FactFinder website, for 2006-2008 American Community Survey 3-Year Estimates. The margin of error for these population estimates is 1.5% or less.

## 1. Demographic characteristics of survey respondents

	Survey respondents (N=2,458 people and N=898 households)	Population of Woodbury (N=57,550 people and N=21,771 households)
<b>Gender*</b>		
Female	52.6%	50.7%
Male	47.4%	49.3%
<b>Race/ethnicity*</b>		
White/Caucasian	88.5%	87.4%
Asian/Asian American	4.2%	8.0%
Black/African American	2.3%	4.8%
Latino	1.2%	4.0% <sup>a</sup>
Other races	3.8%	2.2%
<b>Age group*</b>		
Under 18	29.6%	30.6% <sup>b</sup>
18 – 34	17.0%	20.7% <sup>b</sup>
35 – 64	42.7%	41.9%
65 or older	10.7%	6.8%
<b>Years of education†</b>		
Less than high school	1.6%	3.0%
High school diploma or GED	18.3%	13.9%
Some college or AA degree	14.3%	27.6%
Four year college degree	35.6%	37.2%
Graduate or professional degree	30.2%	18.3%
<b>Marital status**</b>		
Single, never married	7.0%	24.5%
Living with a partner	4.5%	NA
Married	71.2%	64.1%
Separated or divorced	12.2%	8.0%
Widowed	5.1%	3.3%

## 1. Demographic characteristics of survey respondents (continued)

	Survey respondents (N=2,458 people and N=898 households)	Population of Woodbury (N=57,550 people and N=21,771 households)
<b>Income***</b>		
Less than \$10,000	1.2%	2.0%
\$10,000 - \$24,999	4.2%	4.3%
\$25,000 - \$34,999	4.4%	3.6%
\$35,000 - \$49,999	8.0%	8.9%
\$50,000 - \$74,999	19.9%	19.1%
\$75,000 - \$99,999	21.7%	17.0%
\$100,000 - \$149,999	24.1%	24.5%
\$150,000 or more	16.5%	20.6%
<b>Telephone status</b>		
Landline only	4.6%	NA
Cell phone only	17.0%	NA
Both landline and cell	74.4%	NA
No telephone	4.0%	2.3%
<b>Internet at home</b>		
Yes	86.7%	84.0%
No	13.3%	16.0%

**\*Note.** Includes data for all household members.

**†Note.** The U.S. Census Bureau tracks education for adults age 25 and older. Data includes respondents age 25 and older for comparison.

**\*\*Note.** Includes data just for the survey respondent (i.e., does not include other household members).

**\*\*\*Note.** Includes data for the entire household.

<sup>a</sup> The U.S. Census Bureau tracks Latino ethnicity separately from race so these individuals could be of any race.

<sup>b</sup> The U.S. Census Bureau groups 15-19 year olds and 20-24 year olds so the “under 18” category actually includes 18 and 19 year olds, and the “18 – 34” category excludes 18 and 19 year olds.

Other interesting demographic traits of Woodbury residents (source: U.S. Census Bureau):

- 20 percent of all births in the past 12 months were to unmarried women
- 8 percent of Woodbury's population age 18 and older are civilian veterans
- 90 percent of the people who live in Woodbury lived in the same house one year ago
- 10 percent of Woodbury residents were not born in the U.S. – of these, just over half (54%) are now naturalized citizens
- 88 percent of Woodbury residents speak English in their homes
- 38 percent of Woodbury residents report German ancestry, which is by far the most common ethnic/ancestral affiliation reported
- 3 percent of all Woodbury residents, 2 percent of all Woodbury families, 6 percent of residents over age 65, and 10 percent of single-mother families had household incomes below the poverty line

When asked about which neighborhood they live in, respondents named 53 different neighborhoods or other geographic locations (such as zip code, street name, etc.). The most commonly reported neighborhoods were: Colby Lake (41), Eagle Valley (38), Bailey's Arbor (28), Dancing Waters (22), and Evergreen (22).

# Findings

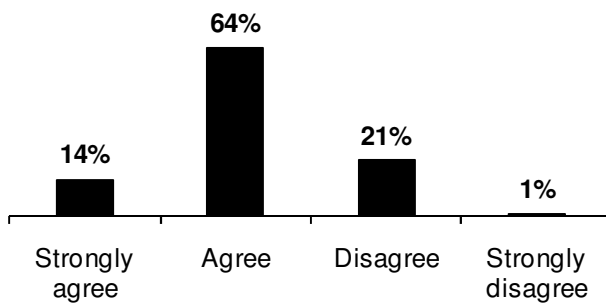
The results of this study are presented in the following sections of this report, organized by topic area. In general, survey results are reported in text and graphical format for all respondents, and where appropriate, the results are also reported by relevant demographic sub-groups.

## *Employment and finances*

The majority (78%) of survey respondents agree or strongly agree that a lot of people in Woodbury are feeling stress or anxiety because of our country's current economic situation. Additionally, 65 percent of respondents believe that children in Woodbury are missing out on opportunities because of the bad economy.

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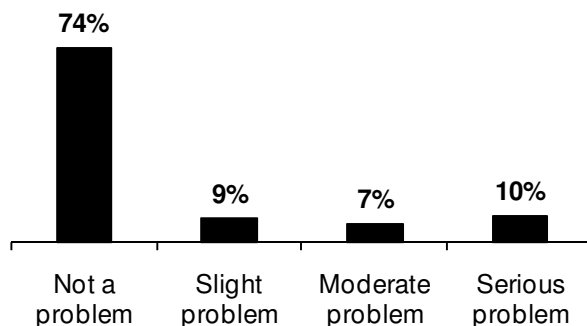
### 2. Percent of respondents who believe residents are experiencing stress or anxiety because of the economy



More than one-quarter (26%) of respondents reported having problems because a member of their household was dealing with a job loss. Ten percent of respondents indicated that this is a serious problem for their household.

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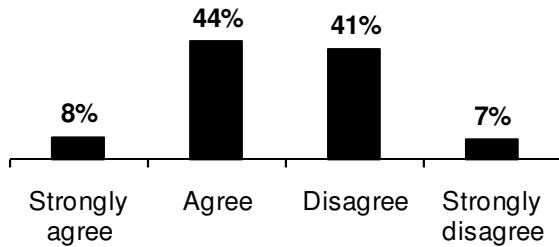
### 3. Percent of households experiencing problems in dealing with a job loss



Half of respondents (52%) agree or strongly agree that there enough stable jobs available in Woodbury for those who want to work.

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**4. Percent of respondents who believe there are enough stable jobs available in Woodbury**

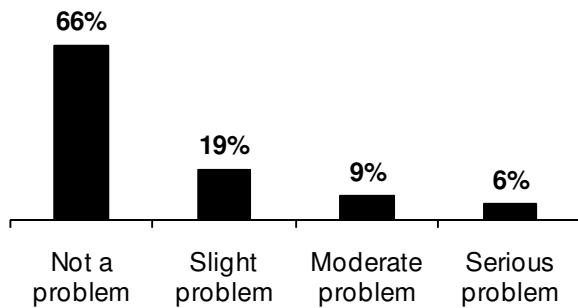


Additionally, 13 percent of respondents said a member of their household could use help finding a job or and 12 percent said they need help with getting job training so they could obtain a better job.

Respondents to the 2009 Wilder Research survey were also asked about their finances. Data indicate that credit card and/or loan debt is a problem for about one-third (34%) of Woodbury households.

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**5. Percent of households who have a problem with credit card and/or loan debt**



## ***Housing***

Data show that safety and size are two of Woodbury’s greatest housing strengths. Nearly all respondents indicated that they felt safe in their housing (59% strongly agree, 39% agree) and that their housing provides enough space for everyone who lives there (61% strongly agree, 33% agree).

### **Resident housing needs**

When asked about housing-related needs, energy efficiency and home repairs were cited as the most common needs. Other needs reported by a small proportion of respondents include help with down payments or closing costs, getting a loan to buy a home, help paying utility bills, and other issues.

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#### **6. Households needing help with housing issues**

<b>Housing need</b>	<b>Percent of households</b>
Making my home more energy efficient	23%
Help with home repairs	16%
Help with down payment and closing costs to buy a home	7%
Getting a loan to buy a home	7%
Help paying your utility bills	7%
Senior housing	5%
Education about tenant and landlord rights and responsibilities	4%
Help with learning how to buy a home	4%
Making home modifications to meet the needs of household members with disabilities	3%
Help with preventing home foreclosure	3%
Help to get your landlord to make repairs	2%
Help to file a housing discrimination claim	1%
Help with preventing eviction	1%

### **Affordability**

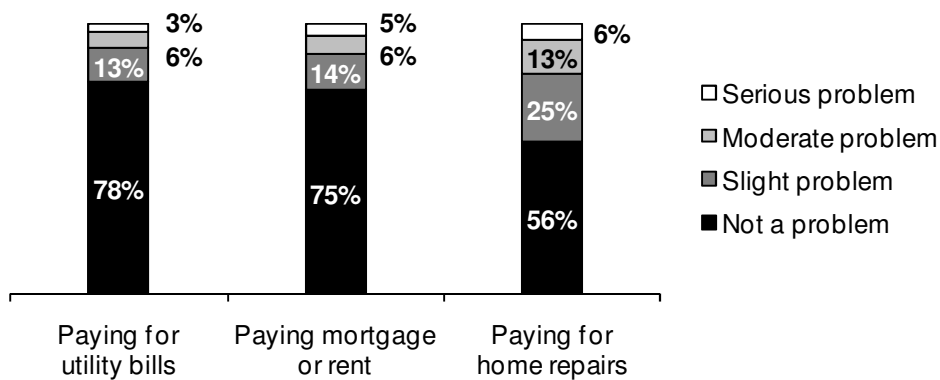
Data from the 2006-2008 American Community Survey conducted by the U.S. Census Bureau indicate that housing affordability is a challenge for about one-third (36%) of the households in Woodbury. In the housing industry, the term “housing cost-burden” is used as a standard measure of affordability. A household is considered cost-burdened if they pay more than one-third of their gross income for housing costs. According to the U.S.

Census Bureau, an estimated 6 percent of renters in Woodbury pay more than one-third of their income for housing and an estimated 30 percent of homeowners in Woodbury pay more than one-third of their income for housing. For comparison, the total proportion of cost-burdened households in Woodbury is about equal to that of the 7-county suburbs overall (36% vs. 34%).

Data from the 2009 survey by Wilder Research further illustrate the challenge of housing affordability in the community. One-quarter (25%) of respondents indicated that they have problems coming up with enough money to pay their rent or mortgage each month. For about 1 in 10 households in Woodbury, this is a moderate to serious problem. Additionally, 1 in 5 (20%) of respondents indicated a moderate or serious problem with affording home repairs and nearly 1 in 10 (9%) indicated a moderate or serious problem with affording utility bills.

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## 7. Percent of households that have a problem affording the cost of housing



Housing affordability is a widespread concern in Woodbury. One-third (32%) of all respondents (including those who are not personally struggling to pay their housing-related expenses) believe there is not enough affordable housing to meet the needs of all community members in Woodbury. The 2009 Decision Resources survey conducted for the City of Woodbury yielded similar results. Nearly one-third of respondents (31%) to that survey said there are too few affordable housing units (defined by the Metropolitan Council as a single-family home price of \$215,000 or less).

### Supply and demand

According to the American Community Survey conducted by the U.S. Census Bureau, the housing stock in Woodbury consists primarily of single-family detached homes (58%) and single-family attached homes, such as townhomes (29%). Most of the homes in Woodbury were built after 1960; about one-quarter (26%) were built in the last decade. Between 2006

and 2008, the average median home value in Woodbury was \$305,500. The vacancy rate for owner-occupied units was less than 1 percent. During the same time period, the rental vacancy rate averaged 6 percent which is considered a healthy rental market.

In a 2009 survey conducted by Decision Resources for the City of Woodbury, residents were asked to share their opinions about the supply of various types of housing in Woodbury. Over one-quarter (28%) said there are too few starter homes for young families. When asked to consider housing opportunities for seniors, including assisted living, nursing homes, and single-level town homes, nearly half (49%) said there are too few. Respondents to this 2009 survey by Decision Resources also felt that some types of housing in Woodbury were too abundant. Twenty-four percent of respondents said there are too many townhomes, 17 percent said there are too many luxury rental units, and 25 percent said there are too many higher-cost housing units in general.

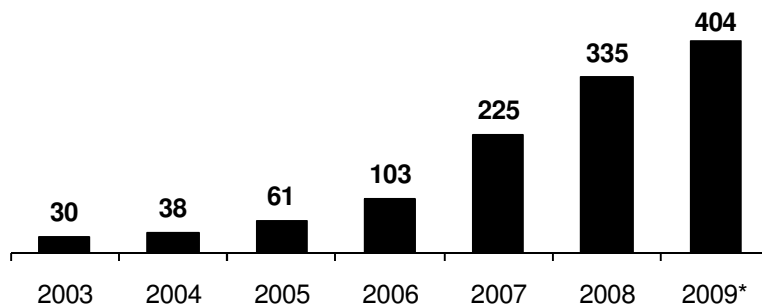
Overall, these data suggest that the housing mix in Woodbury may not be meeting the needs of all residents.

### **Foreclosure**

Data indicate that the rate of foreclosure in Woodbury is growing rapidly. Sheriff's sales data are commonly used as a proxy measure for housing foreclosures. According to the City of Woodbury, 30 foreclosures occurred in Woodbury in 2003. In 2009, there were 404 foreclosures. Between 2003 and 2009, foreclosures increased by more than 13-fold.

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#### **8. Foreclosures in Woodbury**



\*Data are current through 12/11/09  
Source: City of Woodbury

Less than 1 percent of homeowner respondents were in foreclosure at the time of the 2009 Wilder Research survey. However, 6 percent of respondents said they had missed a mortgage payment, paid late, or paid with a credit card because they did not have enough cash available in the last 12 months, indicating they either were or are currently at risk of

foreclosure. Over half (54%) of the homeowners in this situation said this happened three or more times.

Seven out of ten respondents (70%) agree or strongly agree that there are services and programs in Woodbury that help people who are having difficulty paying for their housing. On the other hand, only 10 percent of home owners who participated in the survey said they are aware of existing programs and services in Woodbury that help households facing foreclosure. A small number of respondents (4) said they had ever used these foreclosure prevention programs and/or services.

### **Mobility and homelessness**

High mobility and homelessness are not prevalent in Woodbury, but data show that instances of these severe housing-related challenges do exist. A small number of respondents (11) indicated that they had been homeless at some point in their lives. Half of these respondents said they were without housing for more than a year. (These numbers are not representative of the actual homeless population in Woodbury since they do not include individuals currently living in shelters or transitional housing. In addition, respondents were not asked about other precarious housing situations such as being doubled-up, so no data are available on this topic.)

Only 7 percent of survey respondents said they had moved in the past 12 months. Among those who had moved, 11 percent said that they moved more than once in the last year. Half of those households that moved more than once had school-age children. High mobility among families with school-age children is of particular concern because children who move during the school year tend to exhibit worse education outcomes, including lower test scores and graduation rates, than their counterparts who have not moved as frequently.

### ***Food security***

Survey results indicate that nearly 1 in 10 Woodbury households (9% of survey respondents) were worried or stressed out about affording enough food for their household at some point in the past 12 months. A few households (4%) indicated that they currently need help accessing nutritious food on a daily basis.

Respondents who indicated concern about affording enough food for their household in the past 12 months were asked about their knowledge and awareness of programs and services that help families with food. Less than half (43%) indicated that they know where to go for information on program eligibility. Additionally, less than half (41%) said they were aware of any existing programs or services in Woodbury that help residents who

cannot afford food. Only 13 percent of respondents who indicated stress or worry about affording food in the past 12 months said they had used a Woodbury food shelf.

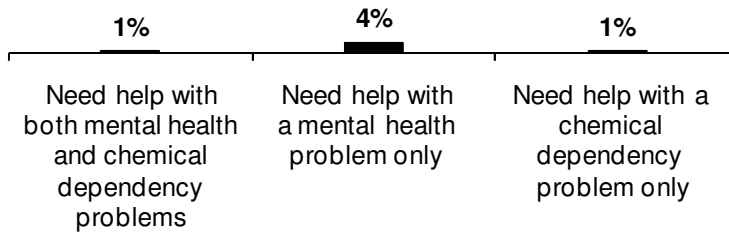
Among those who had recently used a local food shelf (10 respondents), the majority agreed that services were easy to access, that the eligibility guidelines were easy to find, and that the hours were convenient. However, half of these respondents (5) indicated that either the amount and/or types of food offered did not meet their needs.

### ***Mental health and domestic violence***

One in 20 respondents indicated that a member of their household needs assistance in dealing with chemical or mental health problem. Fifteen percent of respondents said that someone in their household has difficulty getting the mental health care they need.

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#### **9. Percent of households needing help with chemical dependency or mental health problems**



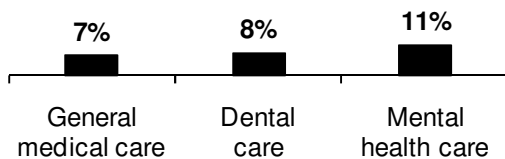
Thirty respondents (3%) indicated a need for help in dealing with a relationship problem, and six respondents (1%) said they needed help dealing with conflict, abuse, or violence in their home.

## *Health care*

Eighteen percent of respondents indicated difficulty obtaining health insurance for all members of their household and 13 percent indicated difficulty getting needed prescriptions. When it comes to receiving medical and dental care, 15 percent of respondents said at least one member of their household has difficulty getting the care they need. Among households facing limited access to care, half said it is a moderate or serious problem.

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### **10. Percent of households who have a moderate or serious problem obtaining needed health care**



Nine percent of all respondents reported that someone in their household is currently in bad health. The proportion experiencing problems with access to health care was slightly higher among this group. For households with a member in bad health, one in five (21%) reported a moderate or serious problem obtaining needed mental, dental, and/or general medical care.

## *Other social service needs*

When asked about the need for assistance in other areas of their lives, 3 percent of respondents said they could use help with needed clothing for their family. Additionally, 4 percent of respondents indicated that they could use help finding other needed services or programs for family members. The most common service needs mentioned were: financial services, services for children with special needs, services for the elderly, and health care coverage.

## *Transportation*

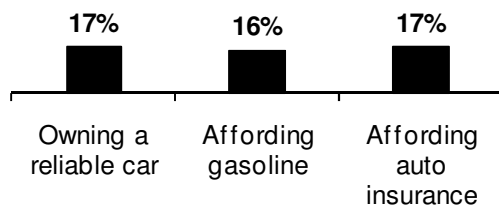
According to the U.S. Census Bureau, 82 percent of Woodbury residents (age 64 and younger) drive alone to get to work. Four percent use alternative modes of transportation including car pool, bus, or park and ride. In the 2009 survey administered by Decision Resources for the City of Woodbury, nearly one-third (32%) of residents who currently drive alone said they would be willing to use public bus service if it were convenient. Additionally, more than half of respondents said they would be somewhat (27%) or very

likely (32%) to use a light rail connection from Woodbury to the Central Corridor Line that will eventually connect Minneapolis and Saint Paul, if it were available.

The majority (83%) of respondents in the 2009 Wilder Research survey did not indicate any difficulty with providing their own transportation. However, 16 to 17 percent of respondents reported problems with accessing a reliable car, affording auto insurance, and/or affording gasoline. For several households, this is moderate or serious problem.

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**11. Percent of households who have a moderate or serious problem with transportation issues**



Seven percent of respondents reported difficulty getting transportation to work. Additionally, 5 percent of respondents reported difficulty getting transportation to the doctor. Problems with transportation to medical appointments were slightly higher among households with people age 65 and older than respondents overall (8% vs. 5%).

When asked about assistance with transportation issues in the 2009 survey conducted by Wilder Research, 4 percent of respondents said they need assistance with transportation.

Traffic in Woodbury appears to be a concern among some residents. In the 2009 survey administered by Decision Resources for the City of Woodbury, 13 percent of respondents rated their ability to get where they need to go as “excellent,” 75 percent said “satisfactory,” and 12 percent said “marginal” or “poor.” Those who rated their ability low mentioned problems with traffic and too many stop lights as reasons for their low ratings. In the same survey by Decision Resources, respondents claimed traffic as the second most serious problem facing the City of Woodbury (rapid growth was number one). In a 2007 survey also conducted by Decisions Resources, respondents were asked comment on needed roadway improvements in Woodbury. “Number of lanes to move traffic throughout the city,” was viewed as being most important (41% rated it most important and 16% rated it second most important).

Data from the 2009 survey by Decision Resources indicate that traffic speeds are also a concern. More than one-quarter (26%) of respondents said that the speed of cars on major streets in Woodbury is too fast. Additionally, one-fifth (20%) of respondents said that cars on residential streets move too fast.

## ***Public safety***

According to the Minnesota Bureau of Criminal Apprehension Uniform Crime Reports, the crime rate in Woodbury increased 7 percent between 2000 and 2007. In comparison, the overall crime rate for the 7-county metro suburbs decreased 5 percent during that same time period. Despite this small increase in crime, the crime rate in Woodbury is still 17 percentage points lower than the rate for the 7-county suburbs overall.

Nearly all (98%) of survey respondents agreed that Woodbury is a safe place to live; 34 percent strongly agree. In the 2009 survey administered by Decision Resources for the City of Woodbury, more than 90 percent of respondents indicated that they feel “very safe” or “reasonably safe” walking alone in their neighborhood after dark. Additionally, when asked about the most important issues facing the City of Woodbury, only 3 percent cited crime.

The vast majority (90%) of respondents in the 2009 survey by Decision Resources rated city services, including police and fire protection and emergency medical services, as “excellent” or “good.”

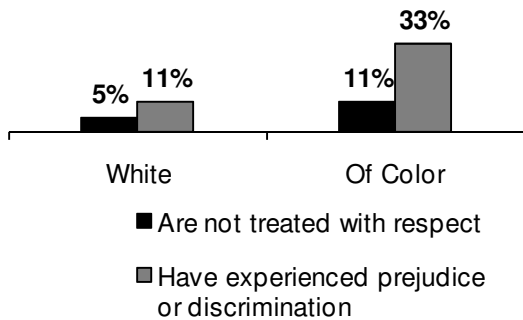
## ***Community and civic engagement***

Survey data indicate that most Woodbury residents perceive the community to be open and welcoming. In the 2009 survey administered by Decision Resources for the City of Woodbury, respondents were asked to rate the general sense of community in Woodbury. Eighteen percent said it is “excellent,” 76 percent said “good,” 5 percent said “fair,” and 2 percent said “poor.” Among those who rated sense of community low, elitism and lack of community events were the most frequently cited reasons.

According to the 2009 survey by Wilder Research, most respondents said they are treated with respect by other people in Woodbury, although the rate was somewhat lower for people of color (89%) than for Whites (95%). Additionally, one-third (33%) of respondents of color say they have experienced prejudice or discrimination in Woodbury. Eleven percent of White respondents also say they have experienced discrimination in Woodbury, suggesting that there may be other demographic characteristics besides race that have led to discrimination.

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**12. Percent of respondents who feel they are not treated with respect or have experienced discrimination in Woodbury**



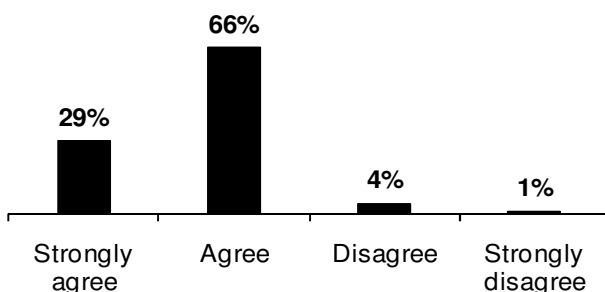
According to the survey conducted by Wilder Research, most (90%) Woodbury residents are able to find volunteer opportunities in Woodbury. However, according to a 2007 survey conducted by Decisions Resources for the City of Woodbury, nearly two-thirds (62%) of Woodbury residents do not volunteer. Among those who did report volunteer activities, individuals' place of religious worship was the most common outlet for volunteering (18% of respondents).

### *Community resources & amenities*

Data from the 2009 survey conducted by Decision Resources indicate that people are most likely to move to Woodbury because of proximity to their place of employment (30%), because of the housing (20%), and/or because of the schools (15%). According to data from the 2009 survey conducted by Wilder Research, 96 percent of respondents either agree or strongly agree that Woodbury schools provide a good education for all students.

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**13. Percent of respondents who believe schools in Woodbury provide a good education for all students**

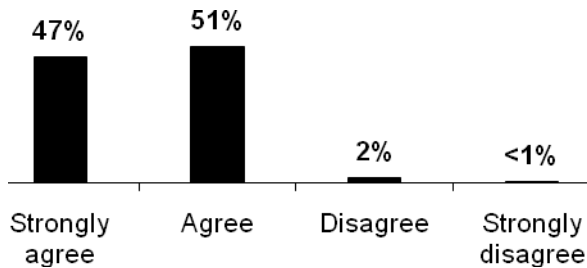


In addition to the economic opportunities mentioned above, Woodbury’s natural environment is highly rated by residents. Most (95%) respondents agree that there are plenty of places to enjoy nature and the outdoors. Also, in the 2009 survey by Decision Resources, a majority of respondents rated neighborhood and community parks as “good” (66%) or “excellent” (31%). A majority of residents are also satisfied with the shopping districts in Woodbury. In a 2007 survey conducted by Decision Resources for the City of Woodbury, 74 percent said that Woodbury offers “the right amount” of retail shopping. One area where residents may be less satisfied is the amount of growth that has taken place in recent years. When asked about the most serious issue facing Woodbury, more than one-third (36%) of respondents from the 2007 Decision Resources survey mentioned too much growth. This was the most commonly mentioned problem in the survey.

Overall, most respondents from the 2009 survey by Wilder Research think that Woodbury offers a high quality of life.

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**14. Percent of respondents who believe Woodbury offers a high quality of life**



# Issues to consider

The results of the 2009 Wilder Research survey, combined with information from other data sources, point to several strengths in Woodbury. Residents rate the quality of life in Woodbury very high – this finding is consistent across different surveys. Most residents are very satisfied with community life in Woodbury, including public safety, schools, retail shopping, transportation, and access to parks and other amenities that allow residents to enjoy the natural environment.

Although the majority of residents are satisfied with life in Woodbury, data point to areas for improvement. Some residents in Woodbury, particularly residents of color, have experienced discrimination. In addition, volunteering is most prevalent within faith communities and is limited in other areas of civic life. Therefore, non-faith-based organizations may want to consider ways to create opportunities for residents to volunteer.

Half of the residents in Woodbury have lived in the community for 10 years or less and many are unfamiliar with existing opportunities and services. Extra efforts may be needed to build relationships and engage newer residents in community life.

The most significant issues or problems facing the community of Woodbury are in the areas of employment, finances, and housing. Many residents are concerned about the availability of jobs in the community, and some are personally experiencing hardship as a result of job loss. Residents also expressed concern about the supply of affordable housing in Woodbury, particularly for seniors and young families. Other residents expressed concern or struggle to pay utility bills, mortgage or rent, or paying their debts.

Although only a small proportion of respondents reported currently being in foreclosure, the proportion of residents who are experiencing conditions that indicate foreclosure risk, such as not being able to afford the upkeep of their home, or having monthly housing costs that exceed 30 percent of their household income, is significant. In addition, many survey respondents indicated a need for assistance with home repairs and/or improving the energy efficiency of their home.

A random sample survey such as the one conducted for this report is not the most appropriate mechanism to obtain in-depth understanding of the circumstances and barriers faced by the very small proportion of households in Woodbury that are experiencing multiple hardships. More research is needed to fully understand the needs of this sub-group of Woodbury residents. Focus groups or qualitative interviews could be used to supplement the representative data obtained through this survey and to increase

the depth of our understanding about how to help the individuals and families facing the most severe threats to their overall quality of life.

Basic needs are interdependent. As Woodbury residents experience financial issues due to the poor economy, needs in other areas including employment, housing, debt, health care, and food assistance, are likely to increase. Related issues such as mental health problems, chemical dependency, and domestic violence could also increase as the stress and strain of economic hardship puts added pressure on families. Upstream interventions (those that reach people before they are in a crisis situation) can do a lot to promote household stability and a high quality of life for all Woodbury residents.

# Appendix

## *Survey Instrument*



STRATEGIC INITIATIVE BY:

**WOODBURY**  
COMMUNITY FOUNDATION

SURVEY PROJECT MANAGED BY:



MADE POSSIBLE BY FUNDING FROM:



IN-KIND SERVICES DONATED BY:



INCENTIVE AWARD SPONSORS:



**We need your help!** This survey is being conducted for the Woodbury Community Foundation to learn more about the needs of people living in Woodbury. The survey is voluntary and confidential – your name or other identifying information about you and your household will never be reported. Any adult age 18 or older who is a member of your household may complete this survey (one survey per household please). The results will be used to improve services and programs in Woodbury.

**Everyone who completes this survey will be entered in a drawing to win one of many great prizes, including:**

- 16 - \$25 gift certificates to Tinucci's**
- 12 - \$25 gift certificates to Kowalski's Market**
- 10 - \$25 gift cards to the Season's Market Holiday Service Station on Radio Drive**
- 4 - \$25 gift boxes from 3M**

**You must complete the survey and the entry form on the last page to be entered in the drawing, which will be held in December 2009.**

Please return your completed survey to Wilder Research in the postage-paid return envelope.

If you have any questions or concerns about this project, you may contact:

- ▶ Alisa Rabin Bell at Woodbury Community Foundation (651-788-6586)
- ▶ Lue Thao at Wilder Research (651-280-2684)

Peb hais lus Hmoob  
Call 651-280-2971

Hablamos español  
Call 651-280-2973

Waxaan ku hadalaa af Somaali  
Call 651-280-2972

**We really appreciate your participation!**

1. People sometimes need help or support to meet their needs. The following questions ask about your access to various services and other household needs. Please mark one box for each item to indicate if the issue is not a problem for anyone in your household, a slight problem for at least one person in your household, a moderate problem for at least one person in your household, or a serious problem for at least one person in your household.

	Not a problem	A slight problem	A moderate problem	A serious problem	Doesn't apply
A. Getting the health care you need.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
B. Getting the dental care you need.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
C. Getting the mental health care you need.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
D. Getting the prescription medications you need.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
E. Getting health insurance for all members of your household.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
F. Having enough money to pay your mortgage or rent.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
G. Having enough money to pay your debts.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
H. Having enough money to fix up your home.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
I. Having enough money for utility bills (water, electric, gas, etc.)	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
J. Dealing with a job loss or layoff.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
K. Owning a car that is reliable.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
L. Having enough money to buy gas for your vehicle.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
M. Having enough money to buy auto insurance.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
N. Getting transportation to work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>
O. Getting transportation to the doctor.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>	<input type="checkbox"/> <sup>9</sup>

**People sometimes do not have enough money to buy food, and those people sometimes get help from food shelves to feed their families. The next questions ask about such situations.**

2. Was there any time during the past 12 months when you were worried, concerned, or stressed out about not being able to afford food for your household?

<sup>1</sup> Yes → **Continue with Question #3**

<sup>2</sup> No → **Go to Question #7**

3. Are you aware of any services or programs in Woodbury that help people who can't afford food?  
<sup>1</sup> Yes  
<sup>2</sup> No
4. If you needed help getting food for your family, would you know how to find out if you are eligible or qualify for any programs or services?  
<sup>1</sup> Yes  
<sup>2</sup> No
5. During the past 12 months, did you or anyone else in your household get food from a food shelf in Woodbury?  
<sup>1</sup> Yes → **Continue with Question #6**  
<sup>2</sup> No → **Go to Question #7**
6. The next statements are about your experience using the food shelf in Woodbury. Please mark one box for each item to indicate how much you agree or disagree with each statement.

	Strongly disagree	Disagree	Agree	Strongly agree
A. It was easy to find out if I was eligible to get food from the food shelf.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
B. The food shelf provided the right <u>amount</u> of food to meet my needs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
C. The hours the food shelf was open were convenient.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
D. The <u>types</u> of food available at the food shelf met my needs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
E. Getting transportation to and from the food shelf was easy for me.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

**These next questions are about housing. Remember, your responses are confidential. Your answers will help us to provide better housing-related services to the residents of Woodbury.**

7. What type of housing best describes where you live now?  
<sup>1</sup> A single-family house  
<sup>2</sup> A mobile home  
<sup>3</sup> An apartment  
<sup>4</sup> A duplex, triplex, condominium, or townhouse  
<sup>5</sup> Another arrangement, specify: \_\_\_\_\_
8. Do you own or rent this housing?  
<sup>1</sup> Own → **Continue with Question #9**  
<sup>2</sup> Rent → **Go to Question #12**  
<sup>3</sup> Neither own nor rent → **Go to Question #12**

9. In the past 12 months, how many mortgage payments have you missed, paid late, or paid with a credit card because you didn't have enough money?

- <sup>1</sup> None
- <sup>2</sup> 1 to 2
- <sup>3</sup> 3 to 5
- <sup>4</sup> 6 to 9
- <sup>5</sup> 10 or more

10. Are you currently in foreclosure?

- <sup>1</sup> Yes
- <sup>2</sup> No
- <sup>8</sup> Don't know

11a. Are you aware of any programs or services to help people in Woodbury who are in foreclosure or in danger of foreclosure?

- <sup>1</sup> Yes → 11b. **If yes,** have you used this service? <sup>1</sup> Yes <sup>2</sup> No
- <sup>2</sup> No

12. These next statements are about the housing in Woodbury. Please mark one box for each item to indicate how much you agree or disagree with each statement.

	Strongly disagree	Disagree	Agree	Strongly agree
A. There is enough affordable housing in Woodbury to meet the needs of all community members.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
B. There are services available in Woodbury to help people who want to buy a home.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
C. My housing has enough space for everyone who lives here.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
D. My housing is safe.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
E. There are programs and services available in Woodbury to help people who are having difficulty paying for their housing.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

The next set of questions asks about your experiences living in Woodbury in general.

13. Please mark one box for each item to indicate how much you agree or disagree.

	Strongly disagree	Disagree	Agree	Strongly agree
A. I am treated with respect by the people in Woodbury.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
B. I have someone I can talk to when things go wrong.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
C. I have experienced discrimination or prejudice in Woodbury.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

	Strongly disagree	Disagree	Agree	Strongly agree
D. I am able to find volunteer opportunities in Woodbury.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
E. Woodbury is a safe place.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
F. The schools in Woodbury provide a good education for all students.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
G. Stable jobs are available in Woodbury for all who want to work.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
H. A lot of people who live in Woodbury are feeling stress or anxiety because of the current economic situation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
I. There are children in Woodbury who are missing out on opportunities because of the current economic situation.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
J. Woodbury has enough services and programs to help people in need.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
K. There are plenty of places to enjoy the outdoors and the natural environment in Woodbury.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>
L. Woodbury offers a high quality of life.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	<input type="checkbox"/> <sup>4</sup>

**People sometimes need help to meet the needs of their families. The next questions ask about the types of help you may need.**

14. Please indicate whether you or anyone in your household currently needs any of the following services or assistance.

	Yes	No	Don't know
A. Help with home repairs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
B. Making your home more energy efficient.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
C. Making home modifications to meet the needs of household members with disabilities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
D. Senior housing.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
E. Education about tenant and landlord rights and responsibilities.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
F. Help to get your landlord to make repairs.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
G. Help to file a housing discrimination claim.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
H. Help with preventing eviction.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
I. Help with preventing home foreclosure.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
J. Help with learning how to buy a home.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
K. Help with down payment and closing costs to buy a home.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
L. Getting a loan to buy a home.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>

	Yes	No	Don't know
M. Help paying your utility bills.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
N. Help to find a job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
O. Help with training or retraining to get a better job.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
P. Transportation to meet your needs (appointments, employment, shopping, etc.)	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
Q. Help to get the nutritious food you need on a daily basis.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
R. Help to get the clothing you and your family need.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
S. Help dealing with a relationship problem.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
T. Help to deal with conflict, violence, or abuse in your home.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
U. Help with a drug or alcohol problem.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
V. Help with depression or mental health issues.	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
W. Any help right now to find another type of service or program that you need?	<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>8</sup>
Specify: _____			

**Now, there are just a few questions about your household. Remember, everything is confidential.**

15. What neighborhood do you live in? \_\_\_\_\_
16. Have you moved in the past 12 months?  
<sup>1</sup> Yes → How many times? \_\_\_\_\_  
<sup>2</sup> No
17. Have you been homeless in the past 12 months? This includes living temporarily with family or friends because you do not have a place of your own.  
<sup>1</sup> Yes → How long were you without housing? \_\_\_\_\_ DAYS \_\_\_\_\_ WEEKS \_\_\_\_\_ MONTHS  
<sup>2</sup> No
18. Do you have the following in your home? Mark all that apply.  
<sup>1</sup> Landline telephone(s)  
<sup>2</sup> Cell phone(s)  
<sup>3</sup> Internet access
19. Which of the following best describes your current marital status?  
<sup>1</sup> Single and never married  
<sup>2</sup> Living with a partner in a marriage-like relationship  
<sup>3</sup> Married  
<sup>4</sup> Separated or divorced  
<sup>5</sup> Widowed

20. Are you or anyone in your household currently in bad or poor health?

<sup>1</sup> Yes

<sup>2</sup> No

21. Which category comes closest to your total gross household income before taxes in 2008?

<sup>1</sup> Less than \$10,000

<sup>2</sup> \$10,000 - \$24,999

<sup>3</sup> \$25,000 - \$34,999

<sup>4</sup> \$35,000 - \$49,999

<sup>5</sup> \$50,000 - \$74,999

<sup>6</sup> \$75,000 - \$99,999

<sup>7</sup> \$100,000 - \$149,999

<sup>8</sup> \$150,000 or more

22. For each household member, please fill in the correct information for each item in this table.

	Age	Gender Female (F) Male (M) Other (O)			Years of Education (High school diploma or GED = 12 years)	Employment Status – For household members age 16+ (Full-time/Part-time/ Not employed)			Race/Ethnicity African American (AA), Asian (As), Native American (NA), White (W), Latino (L), Multi Racial (MR), Other (O)
		F	M	O		FT	PT	NE	
Yourself		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 2		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 3		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 4		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 5		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 6		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 7		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 8		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 9		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	
HH Member 10		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>		<input type="checkbox"/> <sup>1</sup>	<input type="checkbox"/> <sup>2</sup>	<input type="checkbox"/> <sup>3</sup>	

23. What is the one thing that would help the most to meet the needs of the people living in your household?

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24. In your opinion, what is the greatest asset, resource, or service available in Woodbury to address the basic needs of individuals and families?

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25. If you have had any problems while living in Woodbury such as paying for your housing or utilities, affording food for your family, domestic violence, or mental health problems, how did you resolve your problem(s)? Who helped you, if anyone? Did you receive assistance from any organizations?

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Thank you for your participation!

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Please enter your name and address below for a chance to win one of many gifts donated by local businesses, including 16 - \$25 Tinucci's gift certificates, 12 - \$25 Kowalski's Market gift certificates, 10 - \$25 Season's Market Holiday Service Station (on Radio Drive) gift cards, and 4 - \$25 3M gift boxes. You must complete this form in order to be eligible for the prizes. The drawing will be held in December 2009.

Note: This slip will be detached from your survey responses. Your name or other identifying information will never be reported. This information will not be used for any other purposes.

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone (optional): \_\_\_\_\_

Email (optional): \_\_\_\_\_